

Redwood City Public Library Patron Behavior Policy

Patron Behavior Policy:

The function of the library is to provide information services and educational, informational, and recreational materials to the public.

Patron activities or behaviors which interfere with these basic functions are considered grounds for remedial action by library staff as are any illegal activities. When necessary, such action may include requesting such patrons to leave the library and/or calling the police.

The library staff is directed to:

1. Define behaviors which interfere with the designated functions of the library.
2. Define and exclude from remedial actions those behaviors which may be eccentric but do not interfere with proper library functions.
3. Create procedures for dealing with those behaviors which interfere with legitimate patron use or staff service to patrons,
4. Train staff in use of these procedures.

*Library Board of Trustees
Redwood City Public Library
Adopted: August 14, 1984
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